

PRIVACY & COOKIE POLICY

VERSION 1.0

RELEASE DATE: 01/04/2025

DOCUMENT NUMBER: JCPL_IT_3

JAGRAWAL CREDITS PRIVATE LIMITED

Document Details

		Signatures with Date
Title	Privacy & Cookie Policy	
Version	1.0	
Classification	Internal	
Release Date	01/04/2025	
Description	Management of Privacy & Cookie at Jagrawal Credits Private Limited	
Review Date	01/04/2025	
Author	Mr. Rakesh Kumar Gupta	<u>Rakesh Kumar Gupta</u> 01/04/2025
Reviewer/ Custodian	Mr. Vikas Suri	<u>Vikas Suri</u> 01/04/2025
Approved By	Mr. Rishi Bhuchar	<u>Rishi Bhuchar</u> 01/04/2025
Owner	Jagrawal Credits Private Limited	

Distribution List

Name
Internal Distribution Only

Version History

Version Number	Version Date
1.0	01/04/2025

Table of Contents

S. No.	Content	Page No.
1	Purpose	4
2	Scope	4
3	Policy	4-5
4	Information placed on your computer	6
5	Security	6
6	Third Parties	6
7	Contacting us	6
8	Customer Grievance Redressal	6-7

PURPOSE:

A Privacy Policy is a legal document that outlines how a business collects, processes, and uses personal data from its users, and the reasons for doing so.

Jagrawal Credits Private Limited (JCPL) is dedicated to operating in compliance with all relevant Data Protection laws and regulations, while upholding the highest standards of ethical conduct.

SCOPE:

This policy applies to our website: <https://www.jagrawalcredits.in>

POLICY:

Policy Statement

Jagrawal Credits Private Limited (JCPL), we respect the privacy of all visitors to our website. We are committed to maintaining the privacy and security of your personal information. Below, we outline our policy on the collection and use of personal and other information.

Personal Information

1. Access to most parts of our website does not require personal information.
2. We collect personal information from visitors on a voluntary basis. This information may include your name, title, company, address, phone number, email address, and other relevant details, including unique identifiers.

Questions or comments submitted by visitors may also contain personal information
Questions or comments submitted by visitors may also include personal information.

3. We collect and use personal information for the following business purpose:
 - To enable you to download information about our services and utilize other features of our website.
 - To provide information or interactive services through this website, either to your email address or, if preferred, to your name and postal address.
 - To seek your feedback or contact you regarding the services mentioned on our website.
 - To process orders or applications submitted by you.
 - To fulfill our obligations under any agreement you have with us.
 - To anticipate and resolve issues with any goods or services provided to you.
 - To develop products or services that may meet your needs.
 - To process and respond to requests, improve our operations, and communicate with visitors about our products, services, and business.
 - To allow you to subscribe to our newsletter.
4. We will not use or share any information collected on this page for direct

marketing purposes, either within JCPL or with third parties. Due to the nature of the Internet, we may transmit information to JCPL and its affiliates for purposes other than direct marketing, such as storage or processing, or because of server locations. However, we do not provide or use personal information for direct marketing with unrelated businesses.

5. As required or permitted by law, we may collect, use, and disclose personal information for security-related or law enforcement investigations, or in the course of cooperating with authorities or complying with legal requirements.
6. We may also anonymize personal information and use the remaining data for historical, statistical, or scientific purposes.
7. If you email us, you are voluntarily providing us with your information. JCPL will use your email address to respond to your inquiries. We will not use your email address or any other identifiable information for direct marketing purposes.
8. Additionally, we may have previously collected similar information from you. By accessing this website, you consent to the terms of our privacy policy and the continued use of previously collected information. By submitting your personal information, you are giving us permission to process your data as outlined in this policy.

Non-personal information

1. Our website may automatically collect information sent by your web browser. This can include your domain name (the part after the @ in your email address) and possibly your username (the part before the @). Other examples of information collected by our server include your Internet Protocol (IP) address, operating system, platform, average time spent on our website, pages viewed, information searched for, access times, websites visited before and after our site, and other relevant statistics. The amount of information sent depends on your browser settings; please refer to your browser to learn what information it sends.
2. This information is used solely to help us provide an effective service on our website. Occasionally, we may share information about the number of users linking to our website from third-party websites with the owners or operators of those sites. This information does not identify you personally.
3. We use the information automatically received from your web browser to understand which pages you visit on our website, the website you visited before ours, and where you go after you leave. This helps us develop statistics that are useful for understanding how visitors use our website. We use this aggregated information to measure and improve our website's performance. JCPL interprets this statistical data to continually present the website content that visitors find most helpful.

INFORMATION PLACED ON YOUR COMPUTER:

We may store certain information, such as cookies, on your computer when you visit our website. Cookies are small pieces of data that a website transfers to a visitor's hard drive for record-keeping purposes. This information makes it easier for you to use our website and ensures you don't have to re-enter your details each time you visit.

You can choose to erase or block this information from your computer by adjusting your browser settings. However, doing so may limit the range of features available on our website. We use cookies to provide a personalized experience, allowing you to use the website without logging in each time, auto-populating email forms, making improvements, and better tailoring our website to your needs. Additionally, we use this information to verify that visitors meet the criteria required to process their requests.

SECURITY:

We have implemented technology and policies aimed at protecting your privacy from unauthorized access and misuse. These measures are periodically reviewed to ensure their effectiveness.

Data collected from the website will be retained for a period of 8 years.

THIRD PARTIES:

For your convenience, this page may contain hyperlinks to other JCPL pages and external websites. Additionally, you may have accessed our website through a link from another site. We are not responsible for the privacy policies and practices of other websites, even if you access them via links from our site. We cannot make any promises or guarantees regarding data collection on hyperlinked pages or websites not owned by JCPL. We recommend reviewing the privacy policy of each website you visit or link from, and contacting the owners or operators of those websites if you have any concerns or questions.

CONTACTING US:

If you are concerned about our use of your personal information, please contact us at contact@jagrawalcredits.in with the subject line, "privacy."

CUSTOMER GRIEVANCE REDRESSAL:

Our dedicated customer service team is ready to assist you with any concerns or queries. You can reach them via email at Vikas.suri@jagrawalcredits.in or by calling 8890807024. If your issue is not resolved to your satisfaction, our Grievance Redressal Officer is available to handle escalated matters.

The details are below:

Mr. Rakesh Kumar Gupta
Address: Flat No. 1012-1015, 10th Floor Devika Tower
Nehru Place New Delhi – 110019
Contact: +9650763701
